

Hand Held Terminals for TTE in trains

It's already known to us that Railways have introduced Hand Held Terminals (HHT) on a trial basis in some trains like Rajdhani Express, Shatabdi Express, Gujarat Queen, and Samparkranthi Express.. **Now they are extending to some more trains.**

Quite Often people travel in trains and 50 to 60% of these have unplanned journeys. At the boarding time they look for empty reservation berths from TTE.TTE allots the berths to passengers by collecting extra fare from them. This sometimes even lead to argument between the passengers and TTE.



Introducing HHT will help the passengers to pay the correct fare to Railways and also helps the waitlisted passengers to book their tickets from the next stop. The unoccupied berths will be allotted to waitlisted passengers in that route. Also controls unauthorized selling of tickets by TTE. Work pressure on TTE also will be reduced. No need to carry reservation charts.

This system helps TTE to know the current position of each reserved bogie, vacant berths availability. The present system allows TTE to refer the charts many times to know the status of each berth. HHT helps to reduce burden on them too.

HHT is connected to railway servers to know the information of berths that are full and vacant berths through GPRS. When a berth is vacant then TTE presses 'No' button which is stored in to the server for further information.

When a passenger pays fare to TTE for a berth, he will be given a receipt by TTE on the berth allotted.

An added advantage is that this system even accepts credit and debit cards for payment.

This system is running out successfully in all Shatabdi and Rajdhani Express trains.

Positive feedback from both the passengers and TTE.
